



INTERNATIONAL TELECOMMUNICATION UNION

**ITU-T**

TELECOMMUNICATION  
STANDARDIZATION SECTOR  
OF ITU

**Q.116**

**GENERAL RECOMMENDATIONS ON TELEPHONE  
SWITCHING AND SIGNALLING**

**CLAUSES APPLICABLE TO ITU-T STANDARD  
SYSTEMS**

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**INDICATION GIVEN TO THE OUTGOING  
OPERATOR OR CALLING SUBSCRIBER IN  
CASE OF AN ABNORMAL CONDITION**

**ITU-T Recommendation Q.116**

(Extract from the *Blue Book*)

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## NOTES

1 ITU-T Recommendation Q.116 was published in Fascicle VI.1 of the *Blue Book*. This file is an extract from the *Blue Book*. While the presentation and layout of the text might be slightly different from the *Blue Book* version, the contents of the file are identical to the *Blue Book* version and copyright conditions remain unchanged (see below).

2 In this Recommendation, the expression “Administration” is used for conciseness to indicate both a telecommunication administration and a recognized operating agency.

## **Recommendation Q.116**

### **4.1 INDICATION GIVEN TO THE OUTGOING OPERATOR OR CALLING SUBSCRIBER IN CASE OF AN ABNORMAL CONDITION**

In general, when an abnormal condition occurs in the setting up of a call, the outgoing operator in semi-automatic operation and the calling subscriber in automatic operation should receive an indication to show that it is necessary to make a new attempt to set up the call or to take other appropriate action.

The tables in the specifications of the signalling systems give details of the signals that are received at the outgoing exchange when abnormal conditions occur in setting up a call. Each Administration will decide how these signals are to be translated into appropriate indications for outgoing operators or calling subscribers.