



INTERNATIONAL TELECOMMUNICATION UNION

ITU-T

TELECOMMUNICATION
STANDARDIZATION SECTOR
OF ITU

F.65

**OPERATIONS AND QUALITY OF SERVICE
TELEGRAPH SERVICES**

**TIME - TO - ANSWER BY OPERATORS
AT INTERNATIONAL TELEX POSITIONS**

ITU-T Recommendation F.65

(Extract from the *Blue Book*)

NOTES

1 ITU-T Recommendation F.65 was published in Fascicle II.4 of the *Blue Book*. This file is an extract from the *Blue Book*. While the presentation and layout of the text might be slightly different from the *Blue Book* version, the contents of the file are identical to the *Blue Book* version and copyright conditions remain unchanged (see below).

2 In this Recommendation, the expression “Administration” is used for conciseness to indicate both a telecommunication administration and a recognized operating agency.

Recommendation F.65

TIME-TO-ANSWER BY OPERATORS AT INTERNATIONAL TELEX POSITIONS

The CCITT,

considering

(a) that a rapid answer to calling signals by the operators at incoming international telex positions is essential to ensure a rapid telex service;

(b) that a rapid answer is a very important factor in the efficient utilization of international telex circuits;

(c) that the time-to-answer has a direct effect on the costs of staffing and of switchboard provision;

unanimously declares

that, wherever possible, Administrations should give priority to the answering of incoming calling signals at international terminal exchanges and should endeavour to ensure that 95% of calls are answered within 30 seconds.